

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Giraldin, et al.

Title: QUEUE MANAGEMENT SYSTEM  
AND METHOD

Appl. No.: 10/717,052

Filing Date: November 18, 2003

Examiner: WILLIAM L. BANGACHON

Art Unit: 2612

**STATUS REQUEST**

Commissioner for Patents  
P.O. BOX 1450  
Alexandria, VA 22313-1450

Dear Sir:

This is a follow-up to Applicants' Status Request on May 31, 2005 and June 13, 2006. On November 18, 2003, an application was filed with the United States Patent and Trademark Office. To date, Applicants have not received communication regarding the examination of the subject patent application.

Please provide a status of this application to the undersigned.

Date: 10/26/06

DUCKOR SPRADLING METZGER & WYNNE  
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Respectfully submitted,

By: Bernard L. Kleinke

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**AUTHORIZATION TO PAY AND PETITION FOR THE  
ACCEPTANCE OF ANY NECESSARY FEES**

The Commissioner is hereby authorized to charge any additional fees which may be required either now or in the future regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to the Deposit Account No. 502635 of DUCKOR SPRADLING METZGER & WYNNE. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to the Deposit Account No. 502635 of DUCKOR SPRADLING METZGER & WYNNE. If any charges or fees must be paid in connection with the foregoing, concurrent or future communication (including, but not limited to, the payment of an extension fee or issue fees), or if any overpayment is to be refunded in connection with the above-identified application, any such charges or fees, or any such overpayment may be respectfully paid out of, or into, the Deposit Account No. 502635 of DUCKOR SPRADLING METZGER & WYNNE. If any such payment also requires a petition or extension request, please construe this authorization to pay as the necessary petition or request, which is required to accompany the payment.

Date: 10/26/06

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